

Congratulations on your new Eden Oak Home.

Please keep the following information for future reference.

Construction Office: 905-274-5500 (call only within the first 30 days of closing should you have a Mechanical Emergency {electrical, heat or plumbing})

Contact: _____

Customer Service Office: 905-274-5500 (call after the first 30 days from closing regarding your 30-day inspection list or year end warranty list or should you encounter a mechanical emergency {electrical, heat or plumbing})

Contact: _____

Fax (Construction & Customer Service): 905-274-5050

Please remember that your Homeowner's Manual and Homeowner Information Package from the TARION are excellent sources of information and should be read prior to moving into your new home. Keep your Homeowner's Manual somewhere in your home where you can have easy access to it so it can be referenced whenever you may have a question or concern.

Other important Phone Numbers & Information:

BELL CANADA 905-310-2355

ROGERS CABLE 1-888-764-3771

SIMERRA PROPERTY MANAGEMENT INC.* 416-293-5900

ENBRIDGE GAS (Billing) 416-492-5100

(Service) 1-888-447-4911

* Electricity will be billed to the unit on a monthly basis by the management company.

AFTER HOURS EMERGENCIES 416-390-5555

Your home has been prewired for phone and cable. You may use Bell Canada to do the work or if you prefer they will only bring the phone line to the demarcation point and then hire a private contractor to wire the jacks (to gain access to the utility room contact Simerra Property Management).

AFTER HOURS EMERGENCIES (416-390-5555) Eden Oak Homes has an after hours emergency service phone number that you can call if you experience a Mechanical Emergency (loss of heat, water or electrical) between the hours of 5 p.m. – midnight and 5 a.m. – 7 a.m. Monday to Friday and all day and evenings Saturday and Sunday.



etobicocke



www.edenoak.com

1443 Hurontario Street, Mississauga, ON L5G 3H5 • fax: 905.274.5050 • tel: 905.274.5500

GARBAGE & RECYCLING-

All garbage and recycling is to be placed in the onsite garbage chute.

**CANADA POST/
MAIL DELIVERY**

Please contact the local Postal Outlet to obtain further information regarding mailbox issuance:

Postal Outlet - Etobicoke Retail

145 The West Mall
Etobicoke, Ontario
Phone: 1-800-267-1177

KEY PICK UP-

The keys to your new home will be available for pick up at our Community Office until 5:00 p.m. on the day of closing. Should you require alternate arrangements please speak with your Customer Service Representative.

MOVING TIPS

It may be muddy on your moving day, therefore you may wish to bring with you drop clothes and cardboard to protect the floors of your new home. Please keep in mind that our Community is still a Construction Site and there may be Construction Vehicles travelling on the roads – Please keep an eye on the children in your area as a Construction Site can be a very dangerous place! Please do not put your garbage or cardboard from moving in our garbage bins!

HOT WATER TANK

Keep in mind that your Hot Water Tank/Boiler is a rental unit and should you encounter any problems please call the number that is located on the tank.

**HEATING AND
AIR CONDITIONING**

Should you encounter an issue with your furnace, please contact the heating supplier - Gal Heating directly at 416-638-6537.

PLUMBING

Should you come across a plumbing leak in your home (depending on the size and location of the leak), we recommend that you turn off your water supply and call Marli Mechanical (905-856-0082).

ELECTRICAL

Contact Lighton Electric Ltd. (416-787-1788)

REMINDER – all 30-day lists are to be submitted to our on-site office and to TARION (formerly known as The Ontario New Home Warranty Program) within one month of your closing date. You can fax this list to our office (fax 416-412-0217). Any deficiencies noted in your home within the first 30 days from your closing date are to be submitted on your 30-day list unless it is a mechanical emergency (electrical, heating or plumbing).

YOUR PARKING SPACE NUMBER IS _____

YOUR SCHEDULED DATE AND TIME FOR MOVE IN IS _____

THANK YOU FOR YOU CHOOSING AN EDEN OAK HOME



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