

## Congratulations on your new Eden Oak Home.

### Please keep the following information for future reference.

**Construction Office:** 905-967-0204 (call only within the first 30 days of closing should you have a mechanical emergency {electrical, heat or plumbing})

**Contact:** \_\_\_\_\_

**Customer Service Office:** 905-967-0204 (call after the first 30 days from closing regarding your 30-day inspection list or year end warranty list or should you encounter a mechanical emergency {electrical, heat or plumbing})

**Contact:** \_\_\_\_\_

**Fax (Construction & Customer Service):** 905-967-0264

Please remember that your Homeowner's Manual and Homeowner Information Package from the Ontario New Home Warranty Program are excellent sources of information and should be read prior to moving into your new home. Keep your Homeowner's Manual somewhere in your home where you can have easy access to it so it can be referenced whenever you may have a question or concern.

### Other important Phone Numbers & Information:

**BELL CANADA** 310-2355

**ROGERS CABLE** 1-888-764-3771  
(Rogers also offers digital phone and high speed internet service in the Newmarket area)

**ENBRIDGE GAS** (Billing) 416-492-5100  
(Service) 1-888-447-4911

**PROPERTY MANAGER** 416-293-5900  
**Simerra Property Management**

**AFTER HOURS EMERGENCIES** 416-390-5555

Your home has been prewired for phone and cable. You may use Bell Canada or Rogers to do the work or if you prefer they will only bring the phone line to the demarcation point and then hire a private contractor to wire the jacks.

**AFTER HOURS EMERGENCIES** (416-390-5555) Eden Oak has an after hours emergency service phone number that you can call if you experience a mechanical emergency (loss of heat, water or electrical) between the hours of 5 p.m. – midnight and 5 a.m. – 7 a.m.



newmarket



Eden Oak

[www.edenoak.com](http://www.edenoak.com)

1443 Hurontario Street, Mississauga, ON L5G 3H5 • fax: 905.274.5050 • tel: 905.274.5500

**CANADA POST/  
MAIL DELIVERY**

There will be a temporary mail kiosk set up in the court of Tapestry Lane. In the future, two permanent mail box locations will be installed into the community.

**KEY PICK UP-**

The keys to your new home will be available for pick up at our Community Office until 5:00 p.m. on the day of closing. Should you require alternate arrangements please speak with your Construction or Customer Care Representative.

**GARBAGE-**

Garbage collection will be every Friday – please ensure that your garbage is at the curb by 7:00 a.m. on Friday mornings.

**RECYCLING -**

Recycling collection is every second Friday (i.e. starting February 16th, 2007, then every 2nd Friday following).

Recycling bins can be purchased from the Town of Newmarket location at 985 Mulock Drive (Customer Service Centre) for \$7.00 a bin.

When visiting the Town of Newmarket to purchase your recycling bins, please advise the personnel that you are a new homeowner in the area and the Customer Service Personnel will provide you some further information.

**MOVING TIPS**

It may be muddy on your moving day, therefore you may wish to bring with you drop clothes and cardboard to protect the floors of your new home. Please keep in mind that our Community is still a Construction Site and there may be Construction Vehicles travelling on the roads – Please keep an eye on the children in your area as a Construction Site can be a very dangerous place! Please do not put your garbage or cardboard from moving in our garbage bins!

**HOT WATER TANK**

Your hot water tank is a rental unit from OZZ. Should you encounter any issues with the hot water tank, please contact OZZ directly (phone number is located on your hot water tank).

**HEATING AND  
AIR CONDITIONING**

Should you encounter an after hours service issue with your furnace or air conditioner, please contact Phoenix Heating (905-773-1033) - (this phone number is a 24 hour emergency number call centre)

**REMINDER** – all 30-day lists are to be submitted to Head Office and to the Ontario New Home Warranty Program within one month of your closing date. You can fax this list to our office (fax 905-274-5050). Any deficiencies noted in your home within the first 30 days from your closing date are to be submitted on your 30-day list unless it is a mechanical emergency (electrical, heating or plumbing).

**THANK YOU FOR YOU CHOOSING AN EDEN OAK HOME**



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